

FEATURES



Main Body



Food Hopper



Food Bowl



Stainless Steel Bowl



Power Adaptor



Desiccant



User Manual

Desiccant Box

Top Lid

Food Hopper

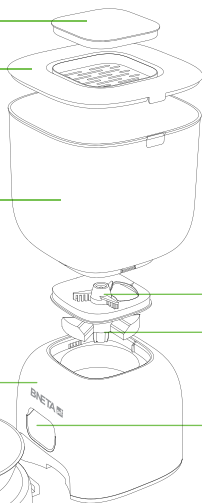
Body

Stainless Steel Bowl

Food Bowl

Feeding Mechanism
Impeller

Food Outlet



SETUP AND ASSEMBLE FEEDER

Lift The Latch

Take out the food hopper and install it by aligning the slot on the base.



Place Desiccant

Open the desiccant box on top lid, tear off the transparent wrapping paper of the desiccant bag, place it into the box and close it.

Plug in Power Adapter

- Battery power supply: remove the battery cover by releasing the retaining clip, insert 3 good quality alkaline "D" batteries and reinstall the battery cover.
- Power adapter supply: plug in the power adapter and connect the power cable into the card slot.

Note: Please use safe and standard alkaline batteries. Do not mix batteries of different specifications and models.

Install Food Bowl

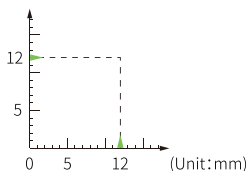
Tilt the base unit back slightly, align the buckle of the food bowl with the base unit to install; the same steps to disassemble.

Fill Pet Food

Open the top lid, pour fresh dry food into the food hopper, and close the top lid.

Note: The device only support 5-12mm dry pet food.

Grain Size Self-check:

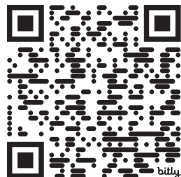


PRODUCT INTRODUCTION

Access our Free App

1. Scan the QR code to download the BNETA App.
2. Login or register an account.
3. Click "+" on top right in Home page and Add device follow the instruction.

Note: Only 2.4GHz is allowed and 5Ghz or mixed frequency is not fit for this device.



DOWNLOAD OUR APP

Set Up Your Programmed Feeding

The pet feeder will dispense the food based on the programmed feeding and users can receive the feeding notifications accordingly.

Reset Your Pet Feeder

Long press "⊕" button to reset your feeder until you hear "Di" sound. The Blue Link indicator will flash rapidly and now you can try to connect your pet feeder again.

Remote Feeding

Enter device setting page and click "Feeding", select servings and click Feed to complete the remote feeding.

Note: Users can not feed your pets via APP when powered by batteries

Manual Feeding

press "⊕" button once, then the device will dispense one serving around 7g.
Repeat the above step for more servings.

Record

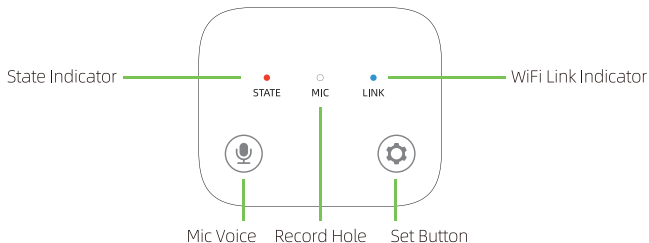
Unlock the panel , long press "🎤" (and record voice toward the "MIC" hole for up to 10 seconds. If the "button is released within 10 seconds, the recording ends immediately.

*Note: If you need to record again, repeat the above steps.



Play Record

Unlock the panel, press "🎤" to play record once, no play if no record.

Operation Interface Introduction



Indicator Information

 STATE	OFF	ON
	Red indicator flash	Lower Battery
	Red indicator solid then turn off	Powered by Battery
 LINK	OFF	Powered by Battery
	Blue indicator flash	WiFi Connecting
	Blue indicator solid	WiFi Connected

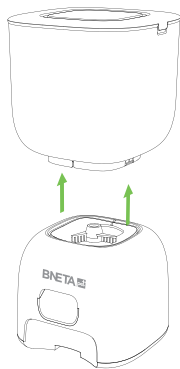
DISASSEMBLE & CLEAN

Power Off

Unplug and take out the alkaline batteries.

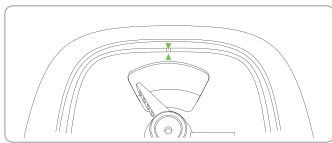
Clean

1. Hold the fuselage steady and pull out the food hopper upward.
2. Disassemble the impeller and feeding mechanism.
3. The main body of the feeder is not dish washer-safe. Do not immerse the main body in water. This could damage the internal electronics and cause the batteries to short out, create an electrical shock, or catch fire.
4. Use the dry soft cloth to wipe it, the body is not waterproof, please do not use wet cloth.
5. Make sure all parts of the feeder are completely clean and dry before filling with food.



Assemble

1. Align the triangle mark when installing the impeller.
2. Install the food hopper by aligning the slot on the base.



Replace the Desiccant Pack

Open the desiccant box cover and replace the desiccant. It is suggested to replace it once every month.

Replace Alkaline Batteries

Unplug and open battery lid at the bottom, then you can replace the batteries.

Warnings

- Keep the food hopper dry after cleaning it.
- Replace the food on a regular basis if your pets did not finish their food.
- Clean and maintain your device on a regular basis to prolong the life of your pet feeder.

TROUBLESHOOTING

Device Status	Check the Following	How to Solve It
Food hopper cannot be installed	Food blocked on the installation position	Clear the cat food inside the installation position and reinstall
Device Abnormal	Impurities inside food hopper	Ensure using 5-12mm dry food
	Incorrect food size	Contact After-sales Service
	Motor faulty	Contact After-sales Service
Device Offline	Powered by battery	Check if power is cut or that power adaptor is fixed properly
	Network abnormal or something wrong with WiFi	Check if the WiFi is normal and reconnect the Pet Feeder
	Mainboard Defective	Contact After-sales Service

PARAMETERS

Product Name	F14-W Automatic Pet Feeder
Product Model	F14-W
Dimension	168mmx296mmx290mm
Material	Food-grade ABS, SUS 304 Stainless Steel Bowl
NW	Approximately 1.0KG
Capacity	3.0L
Food Appliance	5~12mm Dry Food
Pet Appliance	Cats and Small Size Dogs
Power	DC SVI A Adapter/ 3 x D Sized Batteries
Rated Power	0.5W

SAFETY PRECAUTIONS

Read all instructions carefully before attempting to operate this device.

🕒 Working Conditions

1. Device must be placed horizontal and stable. Device must not be tipped, rocked, or placed upside down.
3. Keep device placed in a dry area and do not expose to sunlight.
4. Do not place the feeder in a high place to avoid the damage from dropping.
5. Do not place any foreign objects in the feeder.
6. Device must be operated above 0°C temperature.
7. To avoid tripping, always keep power cord out of the way of foot traffic.
8. Do not place anything on top of the feeder.
9. Ensure there are no barriers near the food outlet to ensure that pets can be fed normally.

⚠️ Important Safety Information

1. Please plug in the power supply to ensure WiFi function work.
2. This product is only applicable to cats and small dogs.
3. Do not allow small children to play with, in or around pet feeder.
4. The filling in the desiccant is not edible. If it is damaged, do not use it.
5. The feeder is only applicable 5-12mm dry pet food.
6. Do not disassemble the pet feeder other than components as instructed in this operating guide.
7. Do not immerse feeder in water, as this may damage electronic components.
8. Do not allow pets to chew on or swallow any parts.
9. Do not use the pet feeder for any purpose other than feeding pets.
10. The feeder only supports charging with 5V/1 ~2A adapter.

BNETA

Automatic Pet Feeder

F14-W



USER MANUAL

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